



TERMS AND CONDITIONS FOR DELEGATES AT THE **ecoforum/SustRem 2023** CONFERENCE

These terms and conditions constitute an agreement between Australasian Land & Groundwater Association (ALGA) and the person registering (“Delegate”).¹ By attending the Conference, the Delegate agrees to the following terms and conditions.

DELEGATE TERMS AND CONDITIONS:

1. The Delegate must register online and pay the registration fee in full prior to the Conference. Early bird rate needs to be paid in full prior to 31 July otherwise, regular rate will apply. If full payment is not received, admission to the Conference may be refused with no access to the Conference.
2. **ecoforum/SustRem 2023** Conference is only available to those who work directly within the contaminated land and groundwater industry such as property owners, industry service providers, regulators and other parts of government (including local and regional government), government agencies and environmental land and groundwater professionals. Delegate registration is at the full discretion of ALGA.
3. The Delegate purchasing tickets acknowledges that all prices listed on the **ecoforum/SustRem 2023** webpage are in Australian Dollars and include GST (unless specifically stated otherwise). All credit cards will be charged in Australian Dollars.
4. Delegate registration will close seven (7) days prior to the Conference.
5. In the event the maximum capacity is reached for the in-person Conference, further registrations will be closed.
6. The Delegate may not share their registration with another person.
7. ALGA reserves the right to retain any fees charged to the extent permitted by law and in accordance with the Cancellation and Delegate Changes Policy.
8. ALGA makes no representations or warranties as to the availability of any conference event sessions offered and reserves the right to change advertised programs and their respective content, dates and times, prices, venues, seating arrangements and audience capacities.
9. The Delegate is responsible for their own safety and property when attending **ecoforum/SustRem 2023** in-person. The Delegate agrees to abide by [ALGA’s Code of Conduct](#), and to the extent permitted by law, releases ALGA and its officers, directors, employees, consultants, licensors, suppliers, and agents from any liability for any claim, damage, injury or loss that a Delegate and/or the members of their party may suffer in relation to your attendance at the Conference, howsoever caused, including without limitation due to any negligence or other act or omission of ALGA.
10. Personal arrangements including travel, subsistence and accommodation relating to the Conference, which has been arranged by the Delegate are at their own risk.

¹ Delegate: an individual or an organisation agreeing to purchase a ticket/s for a person/s to attend **ecoforum/SustRem 2023** conference (the Conference) in-person.



CANCELLATION AND DELEGATE CHANGES POLICY:

11. For any cancellation, change or replacement requests received, the following conditions will apply

	Online ticket	In-person ticket
Cancellation > 60 days	75% refund	75% refund
Cancellation >30 days	50% refund	50% refund
Cancellation <30 days	No refund	No refund
Non-attendance	No refund	No refund
Replacement of Delegate >30 days	Accepted	Accepted
Replacement of Delegate <30 days	At ALGA discretion	At ALGA discretion

12. Any cancellation, change or replacement requests sent by the Delegate must be sent via email to ALGA at events@landandgroundwater.com. Replacements must include details of the replacement person including name, title, phone number and email address.
13. Any cancellation, change or replacement will not be allowed, unless approved by ALGA and deemed to qualify for unforeseen circumstances, force majeure and medical-related qualifying exclusions (personal illness or immediate family illness).
14. Refunds, where eligible, will be processed no later than 30 days after the conclusion of the conference.
15. Amending or cancelling a registration does not automatically cancel hotel and travel arrangements, the Delegate is solely responsible for their own travel and accommodation arrangements.
16. ALGA reserves the right to amend the dates or venue for holding the Conference. ALGA will not be responsible for any loss occasioned thereby.

End of terms and conditions